

FAQ - Frequently Asked Questions

Due to the many inquiries, we answered the most frequently asked questions. This page is constantly updated. At the bottom of the page there is a translation in different languages for download.

Information on infected people and contact persons

In view of the published frequency values and the resulting large number of confirmed cases, it may take some time to process your request. The health department will contact you in individual cases without being asked. We would like to provide you with some information in advance.

Have you already been informed by your family doctor or laboratory that you are infected with the SARS-CoV-2 coronavirus?

Even if the health department has not yet contacted you, you must immediately go to quarantine at home. For infected people, isolation lasts for 10 days from the day you were tested. If you have had no more complaints on the ninth and tenth days, you can leave the house on the 11th day. Otherwise, the health department will discuss a possible extension with you.

The people who live with you or who have had close contact with you (Category 1) must be in quarantine for a total of 14 days, starting from the date of your test. Who is a Category 1 contact person is explained below.

Quarantine or isolation means that you stay at home to protect your fellow human beings, do not take part in public life, do not go to work, school etc. and do not use public transport. This is to prevent you from infecting other people.

What should infected people and quarantined contact persons have in mind?

They have to:

- Do not receive visitors.
- Stay away from other people in the household, especially the older and people with chronic illnesses.
- Do not shake hands, kiss or hug other people.
- Do not sleep with other people in the same bed.

- If possible, use your own bedroom and bathroom / toilet (if this is not possible, the surfaces in the bathroom should be cleaned after use).
- Use common areas only if absolutely necessary.
- Wear a mouth and nose cover in common areas of the building.
- Do not eat with other people.
- Wash your hands regularly and follow the cough-sneeze label.
- Ventilate the apartment at regular intervals.
- Use disposable wipes and throw them in a trash can with a lid.
- Wash household items, such as dishes, as usual (no special disinfection is required) before using them by other people.
- Wash the laundry regularly, thoroughly and if possible at 60 ° C, using the usual methods (no special disinfection methods are required).
- Do not share hygiene items with other people.

How do I take care of myself if I have to stay home?

If you live alone, ask relatives, neighbors or friends to do the shopping for you and give them to you without contact. If this is not possible, ask for delivery services at your local supermarket. You can also go to the homepage of the City of Duisburg for solidarity support proposals according to the current coronavirus information.

Who is a contact person?

A category 1 contact person is, who:

- Lives in a household with an infected person.
- A total of at least 15 minutes of face-to-face contact with an infected person, e.g. during a conversation.
- Has had direct contact with body fluids or secretions from infected people (e.g. kissing, coughing, sneezing, contact with vomiting, oral resuscitation, etc.)
- has been exposed with a high probability of an appropriate concentration of aerosols (droplets containing viruses) even at a distance of more than 1.5 m contact persons, e.g., celebrations, singing together or playing sports indoors)

These people have an increased risk of infection. The risk is minimized if the infected person and his or her contact persons wear oral protection during the meeting.

If based on the criteria, you determine that you may be a Category 1 contact person, you must voluntarily enter home isolation.

Home isolation means staying home to protect others, not participating in public life, not going to work, school, etc. and not use public transportation. Then call your doctor and discuss the possibility of sick leave. Keep a symptom diary. If you have typical COVID symptoms, please let them know. Your family doctor will decide on a Corona test. Don't go to practice!

The symptoms are:

- Temperature
- Coughing
- Difficulty breathing
- Headache and / or body aches, especially when combined with other symptoms
- Fatigue / exhaustion above normal
- Loss of smell and / or taste
- rare symptoms: sputum, coughing up blood, diarrhea

In principle, the health department undertakes the risk assessment and decides whether you belong to category 1 and whether quarantine is necessary. If the health department decides that quarantine should be ordered, you will be informed in writing through a quarantine order letter. Then this letter also serves as a submission to the Employer.

A special coronavirus general number has been set up in Duisburg: 940049. It can be reached Monday to Friday from 8 am to 4 pm.

On which streets and squares does the mask requirement apply?

1. District Duisburg-Walsum:

Kometenplatz

Friedrich-Ebert-Straße (between Goethestraße and Sonnenstraße)

Platz der Erinnerung

Passage Friedrich-Ebert-Platz (to Kaufland)

Friedrich-Ebert-Platz

Hildegard-Bienen-Straße (between Friedrich-Ebert-Straße and Poststraße)

Franz-Lenze-Platz

2. District Duisburg-Hamborn:

Jägerstraße

Hamborner Altmarkt

Rathausstraße (between Duisburger Straße and Hufstraße)

Duisburger Straße (between Rathausstraße and Bertha-von-Suttner-Straße)

Kaiser-Wilhelm-Straße (between Wilfriedstraße and Weseler Straße)

Kaiser-Friedrich-Straße (between Weseler Straße and Roonstraße)

Friedrich-Engels-Straße (between KaiserFriedrich-Straße and August-Bebel-Platz)

August-Bebel-Platz

Weseler Straße (between Wolfstrasse and Grillostraße)

Rolf Straße

Henrietten Straße

Franz-Julius-Straße

Hagedornstraße

Holtener Straße (between Fiskus Straße and Lehrerstraße)

Hohenzollernplatz

Alex Straße (between Holtener Straße and Wichern Straße)

Lehrerstraße (between Holtener Straße and Usedom Straße)

3. District Duisburg-Meiderich/Beek:

Von-der-Mark-Straße (between Auf dem Damm and Am Bahnhof)

Friedrich-Ebert-Straße (between Lehnhoff Straße/Lange Kamp and Pothmannstraße/Prinz-Friedrich-Karl-Straße)

4. District Duisburg-Homberg/Ruhrort/Baerl:

Augusta Straße (between Moerser Straße and Viktoriastraße)

Walking area between Kirchstraße, Moerser Straße and Glückauf Straße – including Bürgermeister-Bongartz-Platz

5. District Duisburg-Mitte:

Münzstraße (between Peterstal and Steinsche Gasse)

Kasinostraße (between Beeckstraße and Steinsche Gasse)

Kuhstraße

Königstraße

Sonnenwall

Düsseldorfer Straße between Königstraße

And Friedrich-Wilhelm-Straße

Clauberg Straße (between Königstraße and Börsenstraße)

Tonhallenstraße (between Königstraße and Börsenstraße)

Hohe Straße (between Königstraße And Börsenstraße)

König-Heinrich-Platz/Opernplatz

Friedrich-Wilhelm-Straße

Friedrich-Wilhelm-Platz

Portsmouth platz

Kammerstraße (between Osteingang Hauptbahnhof and Neudorfer Straße)

Oststraße (between Bismarckstraße and Grabenstraße)

Wanheimer Straße (between Heerstraße and Wörth Straße)

Place in front of the Pauluskirche

Fischerstraße (between Hultschiner Straße and Düsseldorfer Straße)

6. District Duisburg-Rheinhausen:

Friedrich-Alfred-Straße (between Krefelder Straße and Günterstraße)

Krefelder Straße (between Siegfriedstraße and Atroper Straße)

Atroper Straße (between Duisburger Straße and Annastraße)

Marktplatz Hochemmerich

Asterlager Straße (between Theodorstraße and Homberger Straße)

7. District Duisburg-Süd:

Münchener Straße (between Düsseldorfer Landstraße and Grazer Straße)

Angermunder Straße (between Saarer Straße and Am Lipkamp)

With the mask you not only protect others, but also yourself. The obligation to wear mouth and nose protection is made clear by the signs in the affected areas.

Violations of the mask requirement constitute an administrative offense and are punished with a fine of 50 euros.

What do you mean when you talk about meetings in "public spaces"?

"Public spaces" can be regarded as everything that every citizen can enter, i.e. that is freely accessible.

How many people are allowed to gather in public spaces? Are there any exceptions?

By way of derogation from § 2 paragraph 2 No 1a) CoronaSchVO, meetings and gatherings in public spaces of - and the minimum distance between - more than 2 persons, or persons of a household and a maximum of one additional person, but a total of no more than five persons are prohibited, whereby children up to the age of 14 years are not counted in the calculation of the number of persons.

Example 1: Father, mother, three children aged 8, 10, and 12 years can meet the uncle who lives elsewhere. They are more than five people together, but children under the age of 14 are not counted.

Example 2: Father, mother and three children aged 15, 16 and 17 cannot meet the uncle in public. Together they are more than five people and children over the age of 14 are counted. This group size is currently not allowed.

Incidentally, the exceptions laid down in § 2 paragraph 2 No 1 and 1b) to 9 CoronaSchVO of the country remain unaffected by the Duisburg regulation - so it is also clear that, for example, the exemption provided by the country for the Christmas holidays also applies in and to Duisburg.

What is currently allowed in gastronomy and what isn't?

- The operation of restaurants, pubs, snack bars, cafes and other gastronomic establishments is not allowed.
- The supply of food and beverages and the takeaway sale of food and beverages shall be permitted, if the minimum distances and hygiene requirements are kept in accordance with this Ordinance.
- Consumption is prohibited within 50 meters of the gastronomic establishment.
- The sale of alcoholic beverages between 11 p.m. and 6 a.m. is prohibited, as is the consumption of alcoholic beverages in public spaces regardless of the time.

What does currently apply to retail, fairs, markets, crafts, services and health professions?

Retail and markets

In principle, the retail trade is closed. Only shops for everyday goods remain open; these are:

- food retail
- Direct marketers of food,
- pick-up and delivery services as well as beverage markets,
- Weekly markets for stalls with a focus on food and everyday goods,
- Pharmacies,
- Markets,
- Medical houses,
- Baby stores and drugstores,
- Gas stations
- banks and savings banks as well as post offices,
- Kiosks and newspaper outlets,
- feed and animal supply markets,
- Sale of Christmas trees as well as cut and fast-spoiling potted flowers

Wholesale facilities for wholesale customers and, limited to the sale of food, also for end customers.

Mail order and the delivery of ordered goods are also permitted for closed shops. The collection of ordered goods by customers is also permitted if it can be carried out contact-free in compliance with protective measures against infections.

In shops that offer goods for daily use as well as other assortments, the following applies just as in the spring: If the focus is on the goods of daily needs, the shops are allowed to open as a whole, but also not to expand their other assortments. If the focus is on the other ranges, only the daily goods may be sold, but the other assortments may not. The supply of food by social institutions (e.g. through the food bank) remains permitted.

In the case of shops with a sales area of max. 800 square meters, it remains the case that there must be at least 10 square meters per customer. For larger stores, a stricter formula of 20 square meters per customer applies to the sales area exceeding 800 square meters. The mask obligation applies not only in the shop but also in front of and in the parking lots.

Trade fairs, exhibitions, fairs (e.g. flea markets), special markets and similar events are not allowed.

Crafts and service Industries

Services and crafts services, where there is a minimum distance of 1.5 meters to the customers (in particular facial care, cosmetics, nail salons, manicure, massage, tattooing and piercing, and hairdressers) are not allowed.

Excluded from this are still medically necessary services of physiotherapists, occupational therapists, podiatrists, medical foot nurses, speech therapists, midwives, hearing care professionals, opticians, or orthopedic shoemaking.

Other craftsmen's and services that comply with the minimum distance and are not expressly prohibited remain permitted. However, no other goods than accessories directly linked to the craft trade or the craft service may be sold.

Certain leisure services (amusement arcades, sun studios, sauna, etc.) are prohibited in principle.

Accommodation offers for private purposes are prohibited. This means that only job-related overnight stays are allowed.

Which extracurricular educational offers are still allowed?

With the exception of important, non-movable examinations, teaching at universities, nursing schools and all other educational institutions are only permitted in distance learning.

Exceptions apply to events that are used to prepare for mandatory exams. Here, the hygiene and infection rules of the Corona Protection Ordinance must be observed.

Libraries may only be allowed to borrow for the processing and preparation of time-bound examination services.

The operation of driving schools is only permitted for vocational training and is otherwise prohibited.

What about funerals and weddings?

There are no personal restrictions on funerals and funeral rituals. At funerals, it is mandatory to wear masks and to observe a minimum distance of 1.5 meters. For relatives, in this case the distance requirement does not apply, provided that traceability is ensured. These provisions also apply to meetings immediately before the Civil Marriage. Otherwise, the provisions for the place concerned shall apply.

What provisions apply to church services?

The respective religious communities themselves regulate the course of the services competence and responsibility.

Are fireworks allowed at the turn of the year 2020/2021?

At the turn of the year 2020/2021, publicly held fireworks are prohibited. The local authorities are also authorized to prohibit the use of pyrotechnics for certain squares and roads where greater groups are expected.

The sale of fireworks and other pyrotechnics is prohibited.

For the burning and ignition of fireworks of category F2, which include, for example, rockets, batteries or bangs for persons aged 18 and over and whose use is prohibited all year round except on the days around New Year's Eve, new regulations apply in the current situation:

These pyrotechnics may not be used on New Year's Day, 31 December 2020, and on New Year's Day, 1 January 2021, in the following public outdoor areas:

1. Hamborner Altmarkt
2. Marketplace Hochemmerich
3. Place around the Paulus church in Hochfeld
4. Kaiserberg
5. Angerpark with Heinrich-Hildebrand-Höhe with Tiger & Turtle in Duisburg-Angerhausen

In general, the city appeals to refrain from lighting fireworks, because of the high risk of injury, so as not to put further strain on the already enormously burdened hospitals.

In addition, in public areas where there is already a temporary mask requirement, **see here**, and on 31 December from 8 p.m. until 1 January 2021 at 3 a.m., the obligation to wear a mouth-nose cover will also apply.

For the same period, the Kaiserberg and Angerpark are also required to wear an everyday mask.

What applies to celebrations in your own apartment?

The city of Duisburg appeals to the personal responsibility of all residents. Unfortunately, experience in Duisburg has also shown that the transmission of the virus is also possible in the context of private celebrations. Continue to limit personal contacts, even if we all find it difficult. As a society, we are all jointly responsible for whether the path taken leads to success.

Where does the mask requirement apply?

As before, the mask requirement applies in all city buildings, as well as in places where the distance from each other cannot be maintained, such as department stores, supermarkets and weekly markets.

The obligation to wear a Mask now also applies:

- in all enclosed spaces of the public space (= outside the own living space), as far as customers or visitors have access,

- in markets and similar outlets,
- for educational events according to §§ 6 and 7 in buildings and closed rooms,
- at all meetings, gatherings and events in closed rooms and for more than 25 people outdoors,
- on playgrounds and
- in offices where no distance is maintained
- Retail car spaces and in the immediate vicinity
- When using body-related services, e.B. at hairdressers

Since 22.10.2020, the city's pedestrian zones and shopping streets have also been obliged to wear a mouth-nose protection. This also applies to cyclists. It is valid from 7 a.m. until 11.30 p.m. Exceptions to this obligation are only permitted for medical reasons (obligation to attestation). This regulation aims to protect people, especially where little distance can be kept. The areas concerned are listed below. We would like to point out that the events are dynamic, which is why there may be adjustments to the roads, here is the current state of play:

From Monday, November 23rd, the city of Duisburg will extend the mask requirement including schools and day-care centers.

But it is precisely here, directly outside the school premises, that the students meet during the break or after school and are often close together. The same applies to parents who have left their children in the daycare center and then talk to each other afterwards.

For the users of these facilities, a mask requirement is stipulated in the direct catchment area of 150 meters and communicated directly to those affected via the facilities.

In addition, the use of playgrounds between 5 p.m. and 9 a.m. is prohibited because during this time the places are often misused by individual groups.

With the mask you not only protect others, but also yourself. The obligation to wear mouth and nose protection is made clear by the signs in the affected areas. Violations of the mask requirement constitute an administrative offense and are punished with a fine of 50 euros.

When can I take off my mask outdoors?

The mask can be removed for food and drink if necessary (e.g. for medical reasons). The mask can not be removed for smoking.

Can I still attend events as a spectator?

In principle, all events are prohibited until 10 January 2021.

On 31 December 2020 and 1 January 2021, a ban on gatherings applies, including for meetings under the Assembly Act.

Exceptions apply to events, which serve the provision of basic services for the population, the maintenance of public security and order, or the provision of services of general interest, which cannot be postponed for legal or factual reasons until the period after 10. January 2021.

These include, for example, assembly meetings of parties for elections and preparatory meetings, as well as blood and bone marrow donation dates.

What are currently the restrictions in the field of sport?

Recreational and amateur sports are, as in spring, on all public and private sports facilities, gyms, swimming pools and similar facilities not permitted.

This also applies to individual sports in sports facilities/associations, such as tennis or golf.

Only sporty activities alone or in pairs in the "free nature" remain permitted.

Likewise, offers of rehabilitation sports are no longer acceptable in the current infection situation.

What is the incidence?

Every day, laboratories, clinics and doctors - and on weekdays also the test center at the Theater am Marientor - report positive test results to the health department. From there, the reports go to the Robert Koch Institute (RKI). The incidence value is derived from these reports over a period of seven days.

What is the current state of the kindergarten and childcare facilities?

Due to the dynamics surrounding the Corona pandemic, the federated state has recently adopted new regulations from Monday, 14 December 2020. They apply until 10 January 2021.

The Ministry of Children, Family, Refugees and Integration of the State of North Rhine-Westphalia appeals to parents and families to use the childcare facilities (Kitas) only when necessary.

A childcare guarantee applies to children for those, who are indispensable for daycare. Parents and legal guardians contact their daycare center for this purpose.

However, parents are urged to make use of all other possibilities to reconcile work and care. If possible, they should not bring their child into care.

The Duisburg Youth Office has already forwarded the information to the management of daycare centers, so that parents are informed immediately. In addition, the Youth Office has arranged a translation into several languages, which will be made available to all institutions in Duisburg and daycare centers on Monday.

What is the current state on the topic of schools?

Due to the dynamics surrounding the Corona pandemic, the federated state has recently adopted new regulations from Monday, 14 December 2020. They apply until 10 January 2021.

The Ministry of Schools and Education of the state of North Rhine-Westphalia has decided upon the following regulations for schools:

Parents or legal guardians can have their children, from grades 1 to 7, exempted from classroom instruction. It is required to indicate this request by a writing to the school. Repeating switches between presence and distance lessons are not permitted due to infection prevention.

There will be no classroom lessons for the grades 8 to 13, in principle only distance lessons will take place. For pupils with a need for special educational support, which requires special care, parents or legal guardians should consult the schools about the further education of their child.

The Ministry of Education emphasized that an exemption from classroom instruction does not constitute an exemption from teaching.

The schools in Duisburg will inform all parents or legal guardians about the implementation of the information as soon as possible via their communication possibilities from next Monday.

Vocational colleges also take advantage of the possibilities of distance learning and inform the students accordingly.

Abitur exams at the Continuing Education College and other (degree)relevant examinations will in any case take place as planned.

There will be no lessons on the two working days immediately after the end of the Christmas holidays (7 and 8 January 2021). The same rules apply as for the non-teaching days on 21 and 22 December 2020.

What should be considered regarding traveling?

From now on, North Rhine-Westphalia is ordering quarantine and testing requirements after entry from Great Britain and South Africa. Due to the latest reports of suspected significantly more contagious mutations of the coronavirus, the

state government of North Rhine-Westphalia reacted immediately on Sunday (20 December 2020) with a separate ordinance for entry from Great Britain and South Africa.

The new rules will apply from 0:00 a.m. on Monday, December 21, 2020, and will accompany the general restrictions on entry from these countries, which are also in force on 21 December 2020.

The Corona Immigration Ordinance of the state of NRW stipulates that travelers from Great Britain and South Africa must go into domestic quarantine for ten days and thus have to secede. The ten days are calculated from the date of departure from the countries concerned.

The ordered quarantine will also apply from midnight to all persons who have entered from the UK or South Africa in the last ten days (from 11.12.2020). They must also be quarantined up to ten days after departure and have their tests tested five days after arrival.

Obligation to test

In addition, the persons concerned must be tested for the coronavirus immediately (maximum 24 hours) before or upon entry and then again after five days (PCR test). If the test is negative after five days, the quarantine can be terminated prematurely.

Where can I be tested as an entry-by-country e-traveler?

In Duisburg, the municipal test centre Theater am Marientor (TaM), Plessingstr. 20, 47051 Duisburg is available for testing. Opening hours can be found under the "Infos Test Center" tile.

Reporting obligation

The affected persons are obliged to inform the health office responsible for them without delay about the date of entry and the current place of stay. This does not apply if a full digital entry declaration has already been made at the time of entry under <https://www.einreiseanmeldung.de>.

www.einreiseanmeldung.de

Click here for digital registration!

Symptoms occurring

The health department must be informed if typical symptoms of infection with the coronavirus appear within ten days of entry. In addition, in this case, persons must consult a doctor or a test centre to carry out another test.

Exceptions

Persons who enter NRW for transit are not covered by the obligation to secrete (quarantine). However, they are not exempt from the test obligation.

Persons who, for professional reasons, have to carry goods for a period of work if they wish to leave the means of transport for a period of more than 30 minutes. As long as there is no negative test result, they are only allowed to leave the means of transport if they wear an everyday mask. For stays of more than 48 hours, the competent health authority must be informed.

Further exceptions are regulated by §3 Section 2 of the CoronaEinrVK-VO.

What do I need to know about civil marriages?

Due to the Corona, only a limited number of people were admitted to the registration offices in Duisburg during the civil marriage in accordance with hygiene regulations, distance regulations and wearing a mask. All information can be found here. See also "What about funerals and weddings?"

https://www.duisburg.de/vv/produkte/pro_du/dez_ii/32/Eheschliessung.php

Are there the corona rules of the state of North Rhine-Westphalia in simple language?

Yes, you can find them here:

- Corona rules of the state of North Rhine-Westphalia in simple language

Are there any current translations of this FAQ?

Yes, there is:

- Multilingual FAQ on the coronavirus

Further information...

More information about the coronavirus ...